



## Webheath Academy Primary School

### Early Help Offer

2021-2022

'Early Help means providing support as soon as a problem appears, to stop it from getting worse. This could be at any point in a child's life, from birth to the teenage years.'

At Webheath Academy Primary School we recognise the challenges that families face in bringing up children. There may be times when you need extra help and support. If this is the case, please come and talk to us.

Early help is not about passing the issue on to an expert but thinking about what the best support is we can offer.

We can provide effective support by:

- listening;
- working with other people who could help;
- Contacting specialist agencies who could help:<http://www.worcestershire.gov.uk/earlyhelp>
- contacting [Children's Social Care](#) if we think the problem is more serious.
- There is a lot of information and advice on the [Advice, Care, Health and Support pages](#) as well as detail of local services that can provide support for children, young people and families.

### Key Personnel:

Please contact through the school switchboard on 01527 544820 or via email on [office@webheath.worcs.sch.uk](mailto:office@webheath.worcs.sch.uk)

The school will always have an available Safeguarding officer on duty and available.

<b>Mrs Burton. Headteacher</b>
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	<p>Mrs Burton joined Webheath as Headteacher in September 2017. She is the named Designated Safeguarding Lead and comes with experience of that role from other settings in and out of education.</p>
<p><b>Mrs Heffernan. Deputy Headteacher</b></p>	
	<p>Mrs Heffernan has been at the school since 2004 and has gained experience in alternative settings over the last two years. Mrs Heffernan deputises for Mrs Burton in her absence. Mrs Heffernan is an experienced Deputy Designated Lead.</p>
<p><b>Mrs Woodward. Access and Inclusion Manager plus named SENDco</b></p>	
	<p>Mrs Woodward is an experienced teacher and has worked at a variety of settings. She joined Webheath in September 2016 and is an established member of the Senior Leadership Team and experienced Deputy Designated Safeguarding Lead.</p>
<p><b>Miss Clifton. Assistant Headteacher</b></p>	
	<p>Miss Clifton joined the school in September 2017 and joined the Senior Leadership Team and became a Deputy DSL in September 2021. She also teaches a class in Year 4.</p>
<p><b>Other personnel</b></p>	
<p><b>Mrs Southall. Higher Level Teaching Assistant for Social and Emotional needs</b></p>	
	<p>Mrs Southall works full school hours to support of children and families. She joined the school in September 2021.</p>
<p><b>David Sullivan - Safeguarding Governor</b></p>	
<p><b>Joanne Veale – Chair of Governors</b></p>	
<p><b>Chair of Trustees – Mike Thake</b></p>	
<p><b>CEO Lee Gray</b></p>	
<p><b>Educational Psychologist</b>  We buy into the services of Bright Futures Psychology to support our Early help offer. This service is accessed through Mrs Woodward and prioritised on the needs of the pupil.</p>	

Dr Daniel Rouse  
Educational and Coaching Psychologist  
*BSc Psychology; Ap.Ed. & Child Psy.D.; CPsychol*

## What is Early Help?

Early Help is a pathway to supporting you and your child as they grow up, when you or they may need further support or guidance.

Providing early help to our pupils and families in the community at Webheath means we can improve outcomes for children, families and communities, providing support as soon as a problem emerges, at any point in a child's life, from the early years through to teenage years.

### Early Help can support children and their families who may be struggling with:

- Routines and family rules
- Families who may be not be eating healthy food
- Keeping to a healthy lifestyle
- Children who may not want to go to school for different reasons
- Disability within the family including children being a young carer
- Children in the family have special educational needs (SEND)
- Children who may becoming involved in anti-social or criminal behaviour
- Children who go missing from home
- Children or parents / carers misusing drugs or alcohol
- Children at risk of being tricked, forced or made to work in the criminal world
- Children who may need support because they may live in a home and see drug or alcohol abuse, adult mental health problems or have parents who argue a lot (and sometimes might hurt each other)
- Children at risk of being groomed to join groups which support illegal views
- A privately fostered child (a child from another family living within your family home)
- Early help relies upon local groups and people in the community, sometimes we work together to help children, young people, and their families. Below you will find a list of support we can offer in our school:

<b>Teachers and TAs</b>	All staff have regular safeguarding and Early Help training which reflects both the needs of our school and community and the national and international picture. There is provided through generic training supported by regular updates in specific issues.
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	All staff are urged to be vigilant to the needs of our children and families and this is supported by training in mental health issues and protective behaviours.
<b>HLTA</b>	Mrs Southall's role provides support for children and families. This involves working with individuals or small groups. She is able to act as an advocate for children and families when attending meetings with other agencies and signposts or refers families to these agencies when requested.
<b>DSLs</b>	Mrs Burton is Designated Safeguarding lead (DSL) and Headteacher. She is able to offer support and guidance to families or to signpost to agencies that families can access.  Mrs Heffernan, in her role as Deputy head, can offer support and guidance to families of children and can deputise for the Head in her absence. This includes support at a school level, accessing agencies or completing referrals.  Mrs Woodward and Miss Clifton are both Deputy DSLs and take an equal share in supporting families. Mrs Woodward is also named SENDco with responsibility for access and inclusion. Her wealth of knowledge means she can offer specialist support and guidance to families of children with SEN, looked after children and disadvantaged. This includes support at a school level, accessing agencies or completing an EHCP application.  Miss Clifton is our Assistant Head including support at a school level, accessing agencies or completing referrals.
<b>Educational Psychologist – Daniel Rouse</b>	When appropriate we are able to buy into an Educational Psychologist (EP). An EP will work directly with children and families of our children with significant needs. EPs will also write reports to inform assessments and requests for support.
<b>Other support services</b>	We have a variety of specialist support available to us through agreements we have in place depending on the needs of the child and family. We are lucky enough to have access to outreach from our local Pupil referral unit, Chadsgrove Specialist School, Worcestershire Children First services and local offer and the team at Positive Behaviours Team (PBT)

## Worcestershire Safeguarding

### The Front Door to Children's Services

[http://www.worcestershire.gov.uk/info/20559/refer\\_to\\_childrens\\_social\\_care](http://www.worcestershire.gov.uk/info/20559/refer_to_childrens_social_care)

If a member of staff, parent/carer or member of the public thinks a child or young person is at immediate risk of significant harm they should contact the Family Front Door (FFD):

Staff are available Monday to Thursday from 9.00am to 5.00pm and Fridays from 9.00am to 4.30pm.

☎ Telephone: [01905 822666](tel:01905822666)

☎ For assistance out of office hours (weekdays and all day at weekends and bank holidays):

☎ Telephone: [01905 768020](tel:01905768020) or in an emergency always call 999.

Worcestershire Safeguarding Children Partnership

<https://www.safeguardingworcestershire.org.uk/wscb/>

**Further support. Please also see Worcester Children First resource list on our website.**

Early Help	<p>The Early Help Partnership offers a range of support and intervention to children, young people, and families who are experiencing difficulties. The Family Hub:  <a href="https://www.worcestershire.gov.uk/earlyhelpfamilysupport">https://www.worcestershire.gov.uk/earlyhelpfamilysupport</a></p> <p>Redditch, Early Help Family Support          Team contact number: <a href="tel:01905846783">01905 846783</a>          Team email address: <a href="mailto:FamilySupportRedditch@worcschildrenfirst.org.uk">FamilySupportRedditch@worcschildrenfirst.org.uk</a></p> <p>Action plans and Early Help guidance can be started through the school</p>
Starting Well	<p>Starting Well in Worcestershire service brings together teams of staff who provide help and support to children, young people and families. The service will provide support to expectant mums, to newborn babies, to school aged children and teenagers and will work to encourage development and progress.</p> <p>Support for parents and families: <a href="#">Support for parents and families   Starting Well (startingwellworcs.nhs.uk)</a> (Parental wellbeing, parenting groups, feeding, sleeping, reducing parental conflict, financial and childcare support and supporting children who are being bullied.)</p> <p>Health Visitors - <a href="#">Worcestershire Health Visiting Service   Starting Well (startingwellworcs.nhs.uk)</a></p> <p>School health nursing - <a href="#">School Health Nursing   Starting Well (startingwellworcs.nhs.uk)</a></p>
Home Start	<p>Homestart provides help to families with children under 5 and their older siblings to improve health, wellbeing and family relationships. This support</p>

	<p>can help parents as they learn to cope and build confidence to provide the best they can for their children.</p> <p><a href="#">Home-Start   South Worcestershire (home-startsw.org.uk)</a> Email: <a href="mailto:admin@newstarts.org.uk">admin@newstarts.org.uk</a></p> <p>Website <a href="http://www.newstarts.org.uk">www.newstarts.org.uk</a></p> <p>Tel: 01527 882410</p>
Community Safety	<p>Worcestershire Community Safety Partnership deliver a range of community safety initiatives whilst work alongside partner agencies to achieve the vision of keeping North Worcestershire a safer place to live, work and visit.</p> <p>Offering help and advice on: Anti-Social Behaviour, Child Sexual Exploitation, Online Safety, Drug and Alcohol, Domestic Abuse, Nominated Neighbour Scheme, Hate Crime, Home Security and the Safe Place Scheme. Collaboration of: Safer Bromsgrove, Safer Redditch and Safer Wyre Forest.</p> <p>Kidderminster</p> <p><b>Team phone</b> <b>01527 534187</b></p> <p><b>Team email</b> <a href="mailto:CommunitySafety@bromsgroveandredditch.gov.uk">CommunitySafety@bromsgroveandredditch.gov.uk</a></p> <p><b>Address</b> <b>Town Hall</b> <b>Walter Stranz Square</b> <b>Redditch</b> <b>B98 8AH</b></p>
Worcester Family Learning	<ul style="list-style-type: none"> <li>• <a href="http://www.Worcestershire.gov.uk/courses">www.Worcestershire.gov.uk/courses</a></li> <li>• - Adult Community Learning Team phone number for any</li> <li>• enquiries: 01905-728537</li> </ul>
Ready Steady Worcester	<p>Food, activities and support available to families and children from nursery and primary aged, through to older children and teenagers</p> <p><a href="#">Ready Steady Worcestershire - school holiday food and activities   Worcestershire County Council</a></p>
Mental Health	<p>Link to WCC Mental Health and Emotional Wellbeing page: <a href="#">Mental health and emotional wellbeing   Worcestershire County Council</a></p> <p>Kooth 'your online mental wellbeing community' <a href="#">Home - Kooth</a></p> <p>Kooth is staffed by fully trained and qualified counsellors and is available until 10pm each night, 365 day per year. It is free, safe and provides a non-</p>

	<p>stigmatising way for young people to receive counselling, advice and support online.</p> <p>Reach 4 Wellbeing <a href="#">Reach 4 Wellbeing   Herefordshire and Worcestershire Health and Care NHS Trust (hacw.nhs.uk)</a></p> <p>The Reach 4 Wellbeing team aims to promote positive wellbeing, reaching children and young people in their communities to reduce the stigma of mental health. They provide short-term group programmes for children and young people aged 5-18 experiencing mild to moderate anxiety and low mood, using cognitive behaviour therapy- based principles. Reach 4 Wellbeing is a self-referral service.</p> <p><a href="#">Healthy Minds Home   Healthy Minds (whct.nhs.uk)</a></p> <p>Free confidential support, including online therapy, groups, and courses, 1.1 support and resources appropriate your individual needs.</p> <p>CAMHS CAST <a href="#">CAMHS CAST Service   Herefordshire and Worcestershire Health and Care NHS Trust (hacw.nhs.uk)</a></p> <p><a href="#">PAPYRUS Home   Papyrus UK   Suicide Prevention Charity (papyrus-uk.org)</a></p> <p>Suicide prevention support, offering free and confidential helplines, advice, webchats, and resources.</p> <p>Winston's Wish <a href="#">Winston's Wish - giving hope to grieving children (winstonswish.org)</a></p> <p>Bereavement support for children and young people following the death of a sibling, parent or a person important to a child.</p> <ul style="list-style-type: none"> <li>• Primrose</li> <li>• Staying Safe</li> <li>• SANE</li> <li>• SAMARITaNS</li> <li>• MIND</li> <li>• Anxiety UK</li> <li>• Mental Health Foundation</li> </ul>
Online Safety	<a href="#">Online child abuse   West Mercia Police</a>